

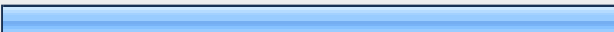

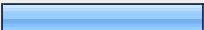



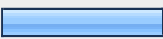
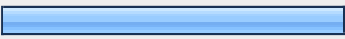
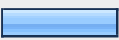
2010 Annual ESdat User Survey

1. Do you use ESdat software?			Response Percent	Response Count
If Yes, please continue to Q2-10.			100.0%	97
If No, this survey is for ESdat users			0.0%	0
			<i>answered question</i>	97
			<i>skipped question</i>	0


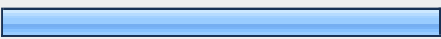
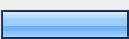
2. Please let us know your details:			Response Percent	Response Count
Name:			100.0%	82
Company:			100.0%	82
			<i>answered question</i>	82
			<i>skipped question</i>	15

3. How long have you used ESdat?			Response Percent	Response Count
Less than 12 months			26.5%	22
1-2 years			32.5%	27
2+ years			41.0%	34
			<i>answered question</i>	83
			<i>skipped question</i>	14

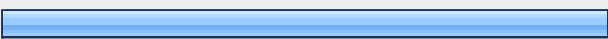

4. Have you had training in ESdat?

	Response Percent	Response Count
Yes, by EarthScience Information Systems 	25.9%	21
Yes, in-house 	55.6%	45
No 	18.5%	15
answered question		81
skipped question		16

5. How do you rate your ESdat usage skills?

	Response Percent	Response Count
Expert 	8.8%	7
Competent 	71.3%	57
Beginner 	20.0%	16
answered question		80
skipped question		17

6. Would you recommend ESdat to a colleague?

	Response Percent	Response Count
Yes 	98.8%	82
No 	1.2%	1
If No (please specify)		4
answered question		83
skipped question		14

7. What factors influenced your purchase/use of ESdat software? (Multiple answers are accepted)

	Response Percent	Response Count
Conference	1.3%	1
Company policy	42.9%	33
Recommendation of a colleague/manager	39.0%	30
Recommendation of a laboratory	5.2%	4
Price	6.5%	5
Ease of use	40.3%	31
Time saving expectations	63.6%	49
Website (www.ESdat.com.au)	1.3%	1
Website (www.EScIS.com.au)	0.0%	0
Communications from EarthScience regarding ESdat	11.7%	9
An ESdat reseller	2.6%	2
If Other (please specify)		7
	answered question	77
	skipped question	20

8. When using ESdat, please rate your satisfaction with the following:

	Not Applicable	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Res C
Support and Training	10.8% (9)	3.6% (3)	7.2% (6)	33.7% (28)	38.6% (32)	6.0% (5)	
Ease of Use	0.0% (0)	3.6% (3)	10.8% (9)	27.7% (23)	51.8% (43)	6.0% (5)	
Chemistry Table Production	2.4% (2)	1.2% (1)	8.4% (7)	15.7% (13)	61.4% (51)	10.8% (9)	
Time Savings	1.2% (1)	1.2% (1)	4.8% (4)	15.7% (13)	53.0% (44)	24.1% (20)	
Accuracy of Data	0.0% (0)	0.0% (0)	7.2% (6)	13.3% (11)	60.2% (50)	19.3% (16)	
Mapping Features	37.3% (31)	0.0% (0)	3.6% (3)	36.1% (30)	20.5% (17)	2.4% (2)	
Graphing Features	31.3% (26)	0.0% (0)	1.2% (1)	32.5% (27)	30.1% (25)	4.8% (4)	
QA Reporting	4.8% (4)	1.2% (1)	8.4% (7)	18.1% (15)	48.2% (40)	19.3% (16)	
<i>answered question</i>							
<i>skipped question</i>							

9. When compared to other methods, how much office time analysing data do you save (on average) when using ESdat?

	Response Percent	Response Count
None	0.0%	0
20%	25.3%	21
30%	21.7%	18
40%	10.8%	9
50%	30.1%	25
More than 50%	12.0%	10
<i>answered question</i>		83
<i>skipped question</i>		14

10. What do you like about ESdat?

	Response Count
	79
<i>answered question</i>	79
<i>skipped question</i>	18

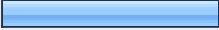


11. What can be improved to make ESdat better for users?

	Response Count
	70
<i>answered question</i>	70
<i>skipped question</i>	27

12. Have you used any other environmental data software? What was it and how does it compare?

	Response Count
	73
<i>answered question</i>	73
<i>skipped question</i>	24

13. EarthScience would like to use the data in this survey, please advise your preference below:

	Response Percent	Response Count
I agree to EarthScience using this data publicly and I am happy for quotes to be referenced 	34.9%	29
I agree to EarthScience using this data publicly but prefer that quotes remain anonymous 	51.8%	43
I do not agree to EarthScience using this data publicly 	13.3%	11
<i>answered question</i>		83
<i>skipped question</i>		14

14. Thank you for participating, if you have any other comments please feel free to add them below:

	Response Count
	3
<i>answered question</i>	
3	
<i>skipped question</i>	
94	